

**RTÉ CREDIT UNION
FOR THE
RTÉ COMMUNITY**



ANNUAL REPORT 2023

**TUESDAY
30TH JANUARY
AT 5:45PM**

in Bite Café,
RTÉ Sports & Social Club,
RTÉ Campus

rtecu.ie



YEAR IN NUMBERS



4,595
MEMBERS



OVER 3,000
ONLINE BANKING
USERS



€83m
TOTAL ASSETS



€68m
MEMBERS
SHARES



15.1%
TOTAL
RESERVES



€13.5m
TOTAL
LOANS



€6m
LOANS
ISSUED



€1.2m
GREEN
LOANS



€70,000
WON IN MEMBERS
PRIZE DRAWS SINCE
MAY 2023



1,800
MEMBER PAYROLL
DEDUCTIONS PER
MONTH



400+
ONLINE LOAN
APPLICATIONS IN
THE LAST YEAR



OVER €4.8m
BUDGET ACCOUNTS
USED TO PAY BILLS

NOTICE OF ANNUAL GENERAL MEETING

The 2023 Annual General meeting of RTÉ Credit Union will take place on **Tuesday 30th January** in Bite Café, RTÉ Sports and Social Club, RTÉ Campus at 5:45pm.

There will be a draw for members attending the AGM.

AGENDA

1. Opening Welcome
2. Meeting Format and Housekeeping
3. The acceptance by the board of directors of the authorised representatives of members that are not natural persons
4. Ascertainment that a quorum is present
5. Adoption of standing orders
6. Reading and approval (or correction) of the minutes of the last annual general meeting
7. Report of the Board of Directors
8. Consideration of Financial Accounts
9. Report of the Independent External Auditor
10. Report of the Chief Executive Officer
11. Report of the Board Oversight Committee
12. Report of the Nomination Committee
 - a. Election of Independent External Auditor
 - b. Election to fill vacancies on Board Oversight Committee
 - c. Election to fill vacancies on the Board of Directors
13. Report of the Audit, Risk and Compliance Committee
14. Motions and Rule Amendments
15. Announcement of election results
16. Any other business
17. Adjournment or close of business.

NOTICE OF ELECTIONS

Elections will be held to fill **three** vacancies on the Board of Directors, **three** vacancies on the Board Oversight Committee and for the position of Auditor.

Aoife Devane, Secretary

TABLE OF CONTENTS

Notice of General Meeting & Agenda	Credit Union Information	Standing Orders
3	5	6
Rule Changes	Directors' Report	Board Oversight Committee Report
7	8	9
Executive Report	Credit Committee Report	Credit Control Committee Report
10	12	13
Audit, Risk & Compliance Report	Nominations Committee Report	Notice of Elections
14	15	15
		Financial Statements
		17-42

DIRECTORS AND OTHER INFORMATION

Directors

Patrick Kinsella	Chairperson
Enda Hayden	Vice-chairperson
Aoife Devane	Secretary
Denis Foley	
Joseph Kavanagh	
Vera Butler	(Resigned July 2023)
Daniel Coady	
Niall O'Flynn	
Peter Leonard	
Margaret Bennett	(Co-opted October 2023)

Board Oversight Committee

Paul Silke	(Chairperson) (Co-opted May 2023)
Claire Byrne	(Resigned June 2023)
Claire O'Loughlin	(Resigned October 2023)
Keith Hyland	(Resigned April 2023)
Vera Butler	(Co-opted July 2023)
Kenneth Fogarty	(Co-opted November 2023)

CEO

Vivienne Keavey

Internal Auditor

Moore

Registered Number

60CU

Registered Office

Stage 7, New Programmes Building, RTÉ, Donnybrook, D4

Independent Auditor

FMB Advisory Limited, 4 Ormond Quay Upper, Dublin 7

Bankers

Bank of Ireland, Montrose, Stillorgan Road, Co. Dublin

Danske Bank, 3 Harbourmaster Place, Dublin 1

STANDING ORDERS

1. VOTING

Each member shall be entitled to one vote irrespective of his/her shareholding, in accordance with section 82(2) of the Credit Union Act, 1997 (as amended).

2 - 3 ELECTION PROCEDURE

2. Elections to the board of directors, to the board oversight committee and the position of auditor shall be by majority vote and by secret ballot.
3. When nominations are announced tellers shall be appointed by the chair and ballot papers shall be distributed. Nominations shall be in the following order:
 - (a) nominations for auditor;
 - (b) nominations for members of the board oversight committee;
 - (c) nominations for directors.

When voting is completed, the votes shall be taken and tallied by the tellers. Any ballot paper which contains votes for more than the number required to be elected shall be void. All elections shall be by secret ballot and by majority vote. When the votes have been counted by the tellers, the results shall be announced by the chair. In the event that all vacancies are not filled by the first ballot further ballots shall be taken as required. In the event of an equality of votes between candidates for the remaining vacancies not filled in accordance with the above procedure one further ballot shall be taken and should that ballot fail to determine the issue, the vacancies shall be filled by lot from among such candidates having an equality of votes.

4 - 9 MOTIONS

4. All motions from the floor of the AGM must be proposed and seconded by members present at the AGM and moved by the proposer. If the proposer is absent when the motion is called, the motion shall be deemed to have failed.
5. A proposer of a motion may speak for such period as shall be at the discretion of the chair of the meeting and shall have the right of reply before the motion is put to the meeting for a vote.
6. In exercising his/her right of reply, a proposer may not introduce new material.
7. The seconder of a motion shall have such time as shall be allowed by the chair to second the motion.
8. Members are entitled to speak on any such motion and must do so through the chair. All speakers to any motion shall have such time as shall be at the discretion of the chair.
9. The chair shall have the absolute right to decide at any time when a motion has been sufficiently discussed and may put the motion to the meeting giving the proposer the right of reply before doing so.

10 - 15 MISCELLANEOUS

10. The chair of the board of directors shall be the chair of any general meeting, except where he/she is not available, in which case it shall be the vice-chair, except where he/she is not available, in which case the board shall decide amongst themselves who shall act as chair of any general meeting.
11. The chair may at his/her discretion, extend the privilege of the floor to any person who is not a member.

12. Matters not covered by the Agenda may be introduced under “Other Business” at the discretion of the chair.
13. The chairman’s decision on any matter relating to these Standing Orders or interpretation of same shall be final.
14. No member shall have more than one vote on each question at any general meeting of the credit union or any adjournment thereof irrespective of his/her shareholding or the number of accounts in his/her name in the credit union provided, however, that except in voting at elections, the presiding member shall have a second or casting vote in the event of equality of voting. Voting by proxy shall be allowed only when a member other than a natural person votes through a representative, who is a member of the group, duly authorised in writing for that purpose and accepted as such by the board of directors.
15. Any matter to be decided upon by vote at the AGM shall, unless otherwise expressly provided for by law or the rules, be decided upon by simple majority.

16. SUSPENSION OF STANDING ORDERS

Any one of these Orders or all of these Standing Orders may be suspended on a motion to this effect receiving a two-thirds majority of those present and entitled to vote.

17. ALTERATION OF STANDING ORDERS

Standing Orders may be amended or altered at a general meeting and only if a motion to this effect has received a two-thirds majority of those present and voting.

18. ADJOURNMENTS

Adjournments of the AGM shall take place only in accordance with section 81(1) of the Credit Union Act, 1997 (as amended).

AMENDMENT TO THE STANDARD RULES ARISING FROM THE ILCU ANNUAL GENERAL MEETING 2023

Rule 30 (1)(a)

“That this Annual General Meeting amends Rule 30 of the Standard Rules for Credit Unions (Republic of Ireland) by the deletion of the following Rule 30 (1)(a)

(1) (a) Provided a share dividend has been declared in accordance with the Act, the directors may recommend to the annual general meeting for approval a refund to the members on record as of the end of each financial year who have been borrowers during such year of a percentage of interest which such borrowers have paid during such year, and such rate of refund shall apply to all such member borrowers. Where a credit union operates a system whereby different rates of interest are charged for different classes of loans, the board of directors may recommend a different rate of refund applicable to each class of loan. Such refunds shall apply to all member borrowers in each class of loan.

And by the insertion of the following Rule 30 (1)(a) to read:

(1) (a) The directors may recommend to the annual general meeting for approval a refund to the members on record as of the end of each financial year who have been borrowers during such year of a percentage of interest which such borrowers have paid during such year, and such rate of refund shall apply to all such member borrowers. Where a credit union operates a system whereby different rates of interest are charged for different classes of loans, the board of directors may recommend a different rate of refund applicable to each class of loan. Such refunds shall apply to all member borrowers in each class of loan.”

REPORT OF THE BOARD OF DIRECTORS

Welcome to the RTÉ Credit Union Annual Report for the year ended 30 September 2023.

I'm happy to say that having come through a difficult period we can look back on a successful year of development and transformation for RTÉCU.

We completed the reform of our member Prize Draw, which is now running again with over 1,400 (and counting) members taking part each month.

On the financial side:

- we established solid loan growth after the Covid setback
- we made significant gains on our investments, and
- we have good control of expenditure.

The result has been a surplus of just over €227,000. Although this is less than last year's headline figure, the 2022 surplus was entirely due to a once-off return of funds from the Irish League of Credit Unions, without which our 2022 surplus would have been a mere €1,100.

Our capital reserves continue to grow steadily to €12.5m, substantially more than the required regulatory minimum, and sufficient to assure members that their savings are safe.

In the year just ended we also adopted a new three-year Strategic Plan aimed at demonstrating that RTÉCU continues as a robust and resilient home for deposits and source of loans. The key to this will be to expand the growth of loans, with a new marketing plan focused on encouraging members to improve the energy efficiency of their homes. The plan is reviewed and targets are updated every year.

On the governance side, we have substantially completed a thorough programme of reform begun under my predecessor as Chair, Denis Foley. With the assistance of our auditors and other professional advisors, this involved revising our suite of policies and management control procedures, the adoption of a new Risk Management system, and additional training for directors and other volunteers. After a Central Bank inspection in 2022, the Bank recently confirmed that we have completed all required improvements.

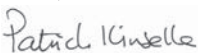
Of course, we will continue to review our performance to ensure that RTÉCU is at the forefront of best-practice for credit unions.

And of course, we face new challenges. Our surplus needs to grow considerably if we are to resume paying dividends. The flow of savings has slowed as members respond to the rising cost of living, and there is caution among potential borrowers as a result of RTE's very public difficulties. Your Board keeps a close watch on developments to ensure we adjust our strategy as necessary.

I'd like to close by thanking our diligent management team and staff, whose expertise and energy has seen us through some difficult times, and to my fellow directors for their dedication to our common interests and cooperative values. I also salute those directors and other volunteers who have stepped down after many years of service.

I look forward to meeting you and answering any questions at our AGM on January 30th.

Happy New Year!



Patrick Kinsella,
Chair, Board of Directors



REPORT OF THE BOARD OVERSIGHT COMMITTEE

It is my pleasure to present the report of the Board Oversight Committee for the year ended 30th September 2023 to the members of the RTÉ Credit Union. The committee has met on a regular basis, has participated in induction training and prepared an annual work plan for the Board Oversight Committee.

The role and responsibilities of the Board Oversight Committee are laid down in the Credit Union Act, 1997, as amended by the Credit Union and Co-operation with Overseas Regulators Act, 2012. The Board Oversight Committee is responsible to the members of the credit union, and acts at all times in good faith to safeguard their interests. The Act stipulates that the committee shall report to the members at the Annual General Meeting, on whether the Board of Directors has operated in compliance with its legislative requirements, as set out in Part IV and Part IVa of the Act, and regulations made there under, as well as any other matters prescribed by the Central Bank.

All legal requirements of the Board have been systematically assessed, using an evidence-based methodology, and the committee is pleased to report that there is no material deviation in the discharge of their legal and regulatory obligations.

The Board Oversight Committee has also carried out all of its own legal obligations, including:

- A monthly meeting
- Attendance at all board meetings
- Quarterly meetings with the Board
- Assessment of board performance and conduct of board meetings
- The implementation of the strategy for the Credit Union.

I would like to express my sincere gratitude to each of the volunteers who formed the Board Oversight Committee during the year and my appreciation of their commitment to the role. Keith Hyland, Claire Byrne and Claire O'Loughlin retired, at various stages, during the year. Paul Silke, Vera Butler and Kenneth Fogarty form the current committee and are all available for election at this meeting. We hope to continue as a team to assure the committee's effectiveness.

I extend my thanks to the staff of the credit union, whose unfailing help and support are essential in carrying out our duties on behalf of you, the members. We thank all the volunteers and especially the members of the board of directors who have had another challenging year, but have been unwavering in their efforts on your behalf.

We remain confident of the strength of our credit union and its ability to continue to grow in the challenging times ahead.

Paul Silke,

Chair, Board Oversight Committee



REPORT OF THE CHIEF EXECUTIVE OFFICER

It gives me great pleasure to present this report at the end of an eventful year for your credit union.

Despite an uncertain economic outlook during the year with rising household expenses and energy prices, things were busier financially than they have been in recent years. We re-launched our Member Prize Draw last May, with over **1,400** participants and growing, with prizes ranging from **€500 to €5,000**. To date, **€70,000** has been won in prizes.

We ended the year with a Surplus of **€227k** after just breaking even last year, (when adjusted for the ILCU return of funds), with overall reserves of over **15%**, a very strong capital base. Our Loan Interest Income and income from bad debts both improved, offset however, by higher operating costs, mostly for reasons outside our control. The big change was to our Investment Income, which was almost **€109k** higher than last year due to the improved global interest rate environment. Up to the end of 2022 we were incurring negative interest rates on our liquid funds, hopefully now a thing of the past. However, this improvement to returns is not certain to continue, so we need to maintain our focus on increasing our lending to members, which is the best way to grow surpluses and ensure the sustainability of the credit union.

Our objective is to ensure that RTÉ continues to be a successful, sustainable, strong and independent credit union providing top quality, high value services. Of course, our continued success is dependent on our members doing more of their business with us, particularly their borrowing. If you look at our Balance Sheet, you will see that just €14m of our €83m of assets is made up of loans to members. We want to see more of these assets working for the benefit of our members rather than for the benefit of banks! If you need a loan, please think of us first and encourage your friends and family to do the same. Our average loan interest rate is just over **6%**, which will not be beaten for personal loans and we have lots of funds available to lend.

During the year we granted **675 loans** for all kinds of purposes to a value of just over **€6 million**. Our Green Loan (5.07% APR), Place Lift Loan (6.12% APR) and Welcome Loan (5.07% APR) are especially popular, representing half of all loans granted in the year. Our car loan remains one of the cheapest in the market and our Switch & Save is a great way to consolidate your borrowings into one loan with one repayment. Alongside these we have an excellent, low-cost **Budget Account Service** that can be of great assistance in managing your finances, especially in these turbulent inflationary times.

Along with our friendly, face to face service and convenient opening hours, we continue to enhance our capability to interact with our members digitally. One third of all loan applications are now completed online and we are exploring the addition of a new member onboarding module so that new members can join digitally. A refresh of the branding and the website is currently under way, as evidenced by the look of the AGM book. We will be providing the SEPA Instant facility later in 2024 in line with EU requirements. We are currently managing the payroll migration from fortnightly to monthly for all of you with payroll mandates. This year **77 new members** joined us, bringing our total membership to **4,595**. Please continue to encourage your colleagues and family members to join the credit union and use its services.

I would like to thank the Management Team and staff for their dedication and hard work over the past year and in particular I would like to pay tribute to Denise Comerford, who held

the role of Head of Regulation and left RTÉ Credit Union last July for greener pastures in Kerry. Denise made an outstanding contribution to the development of RTÉ Credit Union over the last 4 years and I wish her every success in her future endeavours. I would also like to welcome Paul Farrell to the Management Team as Deputy CEO with responsibility for Regulation and Finance. Paul joined the team last September and brings with him 17 years of experience in the credit union arena. I am sure you will join me in wishing Paul all the best in his new role. I would like to take this opportunity to thank our Chairman Patrick Kinsella, for his stewardship over the last year, the Board of Directors, Board Oversight Committee and all stakeholders for their support and contribution to RTÉ Credit Union.

Finally, with challenges and uncertainty looming for a number of RTÉ staff, we want our members and potential members to know that the credit union is here to support you in any way that we can. As the credit union enters its **60th year**, in which a lot of people have come and gone, the one constant is that the credit union has always been here providing services and support to you and your families and will continue to do so. In closing, can I take this opportunity to wish all of our members, volunteers, staff and their families a very happy and prosperous 2024.



Vivienne Keavey, CEO



RTÉ
Credit Union



**MEMBER
PRIZE DRAW**



SIGN-UP TODAY
IF YOU'RE NOT IN - YOU CAN'T WIN.

REPORT OF THE CREDIT COMMITTEE 2023

The Board of RTÉ Credit Union is responsible for all Loans granted by the Credit Union and to assist in this matter they appoint a Credit Committee and Credit Officers annually to consider and decide on loan applications in accordance with the Board's Credit Policy. During the year, the Board of Directors revised and updated RTÉ Credit Union's Credit Policy.

We continue to offer extremely competitive interest rates as follows:

- ✓ Reboot Loan at 5% APR
- ✓ Welcome Loan at 5.12% APR
- ✓ Covered Loan (borrow within shares) at 5.07% APR
- ✓ Green Loan at 5.07% APR
- ✓ Car Loan / Place Lift Loan at 6.12% APR
- ✓ Switch and Save Loan at 7.78% APR
- ✓ Personal Loan at 7.78% APR
- ✓ Education Loan at 6.12%
- ✓ Cash Flow Loan at 5.12% APR

In the year to the end of September 2023 we issued 675 new loans with a value of €6.06m. Our total loans outstanding now stands at €13.41million

Our Loan rates continue to be attractive which include Loan Protection Insurance at no extra cost. This means that if a member's loan is outstanding at the time of death, the loan is cleared in full. This makes our Credit Union one of the cheapest places from which to borrow.

If you are thinking about a loan of any kind i.e. Car, Holiday, Education or Home Improvements, please talk to any of our Loan Officers who will be delighted to help you find the best package suitable for you.

The Committee would sincerely like to thank all members who borrowed from RTÉ Credit Union during the year and for their continued loyalty in honouring their commitments. We would also like to express our thanks to the Board of Directors, all the staff, especially the loan officers, for all their co-operation and assistance during the year.

Sharon Carroll, Chair, Credit Committee



FOR COSIER HOMES
NOT PROFIT


RTÉ
Credit Union
FOR YOU. NOT PROFIT.

RTÉ Credit Union Limited is regulated by the Central Bank of Ireland.

REPORT OF THE CREDIT CONTROL COMMITTEE

The Credit Control Committee oversees the Credit Control function within RTÉ Credit Union. The committee met regularly throughout the year and reported to the board each month. We constantly monitor loan arrears, ensuring members repayments are in accordance with their agreements. We are happy to report that the vast majority of members are keeping to their agreed repayments, and the number and amounts of loans in arrears has continued to reduce again this year, to 0.64% at the end of September 2023.

The Credit Control Committee has an obligation to ensure that every effort is made to:

- ✓ Minimise the level of bad debts
- ✓ Reduce the risk of loan delinquency
- ✓ Make adequate provision for non-performing loans.

Some members' financial circumstances change, and RTÉ Credit Union is committed to assisting members in financial difficulty with a solution based on the member's circumstances. Members experiencing financial difficulty are encouraged to contact the office to seek assistance at the earliest opportunity. Members should note we are obliged to register all loans in excess of €500 with the Central Credit Register, who will hold loan information on file for five years after the completion date. Missed payments may impact on your ability to obtain credit in the future from both the credit union and other financial institutions.

The credit union aims to manage overdue loans directly with members. In a minority of cases where members have not engaged with the credit union, the credit union may use solicitors or a debt collection agency to recover outstanding loans.

The committee are satisfied that the credit control function is operating efficiently and properly and that all efforts are made to receive full payment for outstanding loans.

We would like to thank the Board of Directors, the Management Team, and Staff for their continued support throughout the past year.

Joe Kavanagh, Chair, Credit Control Committee

AUDIT RISK AND COMPLIANCE COMMITTEE REPORT

The Board of Directors have overall responsibility for ensuring RTÉ Credit Union has appropriate policies, procedures and controls in place to manage risk and ensure compliance with statutory and regulatory requirements. The Audit, Risk and Compliance Committee assists the Board of Directors in carrying out its statutory and regulatory obligations in respect of risk management, compliance, and internal audit to safeguard the funds of the members of the Credit Union.

The Risk Management Framework is fully embedded in RTÉ Credit Union. During the year a new Risk Management and Compliance Officer was engaged, with the Committee holding monthly meetings with the Officers and with Internal Audit as required. Throughout the year, the Committee ensured that the key risks facing the Credit Union were being appropriately monitored and managed with relevant mitigating measures in place. The annual compliance statement was submitted to the Central Bank. This confirmed that RTÉ Credit Union was compliant with credit union legislation and Central Bank regulations.

Our Internal Auditor, Moore play a key role in ensuring the proper evaluation of the effectiveness of the Credit Union's risk management, policies, internal controls and governance processes including assessing the effectiveness of the compliance programme in meeting legal and regulatory requirements. Independence is recognised as an important control element of the Internal Audit Function which reports directly to the Audit, Risk and Compliance Committee.

The Committee oversaw and monitored the implementation of improvements to controls based on recommendations from these key functions and reported to the Board.

The Committee would like to express our appreciation to Management and Staff for their outstanding support and assistance over the past year.

Enda Hayden, Chair, Audit, Risk and Compliance Committee

We awarded one-off scholarships of **€1,500** each to the following four lucky students.

- Simon Maguire
- Christopher Clesham
- Isobel Jackson
- Noah Pedersen



Keep a look out later in the year when the Board expect to announce the continuation of the bursary for the next academic year. The bursary is open to all members in third level education. Terms & Conditions apply.



NOMINATION COMMITTEE REPORT

The Nomination Committee of RTÉ Credit Union has responsibility for identifying suitable candidates, accepting nominations and carrying out fitness and probity due diligence on persons wishing to join the Board of Directors or Board Oversight Committee. Members of the Board of Directors, Board Oversight Committee and Nomination Committee have undergone relevant training to assist in their ability to comply with existing and new legislation regarding Credit Unions.

In 2023 the Nomination Committee are pleased to be in a position to recommend an effective number of Candidates for Election to the Board of Directors at this AGM. The committee members have every confidence in all of those standing for election. Candidates for election to our board at next AGM are Margaret Bennett, Aoife Ahern and Enda Murphy.

During the course of 2023, following the resignation of Keith Hyland, Claire O'Loughlin and Claire Byrne from the BOC, our secretary, Vera Butler, resigned her position on the Board and was co-opted onto the Board Oversight Committee. Paul Silke and Kenneth Fogarty were also co-opted to the BOC during the course of 2023. Margaret Bennett was co-opted onto the Board replacing Vera Butler. Each of them are nominated for formal election at the AGM.

The Nomination Committee would like to thank all volunteers for their dedication to the ethos of our Credit Union. We would like to encourage all members to come forward or recommend a person as a volunteer in RTÉ Credit Union. Information on criteria and process is available from the staff in the office. We would particularly like to note and pay homage to our long-standing member of many many years, Denis Foley, who is stepping down as Director at this years AGM. Denis has been a Director since 1987 and is a former chair of the board. His dedication has been greatly appreciated and will be sorely missed.

Daniel Coady, Chair, Nominations Committee

NOTICE OF ELECTIONS

ELECTION OF AUDITOR

The Board of Directors is nominating Patrick Loughnane, FMB Advisory, for election.

BOARD OVERSIGHT COMMITTEE - ELECTION TO FILL THREE VACANCIES ON THE BOARD OVERSIGHT COMMITTEE

Vera Butler, Paul Silke and Kenneth Fogarty were co-opted on to the Board Oversight Committee since the last Annual General Meeting and now offer themselves for formal election to the Board Oversight Committee.

BOARD OF DIRECTORS - ELECTION TO FILL THREE VACANCIES ON THE BOARD OF DIRECTORS

The following members are further presenting themselves for election to the Board of Directors at the Annual General Meeting; Margaret Bennett, Aoife Ahern and Enda Murphy.



RTÉ
Credit Union



GREEN LOANS

Better Loans for a Better World.

If you are looking to retrofit your home to improve its energy rating, or purchasing an eco-friendly car, we have the loan to get you on your way.

4.95%
5.07% APR

Retrofit Measures

- ✓ Insulation
- ✓ Windows
- ✓ Heating
- ✓ Ventilation
- ✓ Boiler
- ✓ Heat Pump
- ✓ Doors

How to Apply

-  Online
-  Mobile App
-  In Office



01 208 2628



www.rtecu.ie



info@rtecu.ie

The APR (Annual Percentage Rate) included is an example only. Representative Sample: Borrow **€25,000** over 5 years for **€471.21** per month. Total amount of loan **€28,269.78**. Lending criteria, terms & conditions apply. Interest rates quoted are variable. RTÉ Credit Union Limited is regulated by the Central Bank of Ireland.

Warning: If you do not meet the repayments on your loan, your account will go into arrears. This may affect your credit rating, which may limit your ability to access credit in the future

FINANCIAL STATEMENTS RTÉ CREDIT UNION FOR THE FINANCIAL YEAR ENDED 30 SEPTEMBER 2023

TABLE OF CONTENTS

	Page
Directors' Report	18
Statement of Directors' Responsibilities	20
Statement of Board Oversight Committee Responsibilities	20
Independent Auditors' Report	21
Accounting Policies	23
Income and Expenditure Account	27
Balance Sheet	28
Statement of Changes in Reserves	29
Cash Flow Statement	30
Notes to the Financial Statements	31
 <i>Additional Information (Not forming part of the statutory audited Financial Statements):</i>	
Schedule 1 - Interest on Loans	41
Schedule 2 - Other Interest Income and Similar Income	41
Schedule 3 - Other Income	41
Schedule 4 - Other Gains	41
Schedule 5 - Other Management Expenses	42
Schedule 6 - Other Losses	42

DIRECTORS' REPORT

For the year ended 30 September 2023

The directors present their report and audited financial statements for the year ended 30 September 2023.

Principal Activity and Review of Business

On review of the credit union's financial results the following key performance indicators were identified:

	2023	2022
Members Savings movement %	-1.11%	+0.99%
Gross Loan movement %	+5.28%	+5.10%
Regulatory Reserve % of total assets	12.22%	12.07%

The credit union noted a small decrease in members' savings during the financial year with member shares having reduced by 1.11% from the prior year. Lending activity has increased with growth of 5.28% in the gross loan book in the financial year indicative of underlying loan demand despite the fall in loan granted levels as compared to the previous financial year. The credit union continues to maintain regulatory reserves in excess of the regulatory minimum of 10%.

Results for the year and State of Affairs at 30 September 2023

The income and expenditure account and the balance sheet for the year ended 30 September 2023 are set out on pages 27 and 28.

Principal Risks and Uncertainties

The credit union, as with many other financial institutions, continues to face uncertainties arising from the general economic conditions. The board are actively monitoring the effects of these conditions on the daily operations of the credit union.

The principal areas currently requiring risk management include:

Credit risk: The risk of financial loss arising from a borrower, issuer, guarantor or counterparty that may fail to meet its obligations in accordance with agreed terms. In order to manage this risk the Board approves the credit unions lending policy and all changes to it. All loan applications are assessed with reference to the lending policy in force at the time. Subsequently, loans are regularly reviewed for any factors that may indicate impairment. The Board approves the credit union's credit control policy which monitors the procedures for the collection of loans in arrears and also the basis for impairment on loans.

Liquidity risk: The risk that a credit union will not be able to fund its current and future expected and unexpected cash outflows as they fall due without incurring significant losses. This may occur even where the credit union is solvent. The credit union's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its obligations as they fall due. The objective of the liquidity policy is to smooth the timing between maturing assets and liabilities and to provide a degree of protection against any unexpected developments that may arise.

Capital risk: Capital is required to act as a cushion to absorb losses arising from business operations and to allow a credit union to remain solvent under challenging conditions. Capital risk arises mainly as a result of the quality or quantity of capital available, the sensitivity of the credit union exposures to external shocks, the level of capital planning and the capital management process. Capital risk could potentially impair a credit union's ability to meet its obligations in an adverse situation. The board manage this risk by ensuring that sufficient reserves are set aside each year to absorb any potential losses.

Operational risk: The risk of loss (financial or otherwise) resulting from inadequate or failed internal processes or systems of the credit union; any failure by persons connected with the credit union; legal risk (including exposure to fines, penalties or damages as well as associated legal costs); or external events; but does not include reputational risk. Examples of operational risks include hardware or software failures, cyber risk, inadequate business continuity plans, misuse of confidential information, data entry errors and natural disasters.

Interest rate risk: The interest rate risk arises from differences between the interest rate exposures on loans and investments receivable, as offset by the cost of capital, which is typically that of distributions to members' payable in the form of dividends and interest rebates. The credit union considers rates of interest receivable when deciding on the appropriation of income and its returns to members. The Board monitors such policy in line with the Credit Union Act, 1997 (as amended) and guidance notes issued by the Central Bank of Ireland.

Strategy/business model risk: This refers to the risk which credit unions face if they cannot compete effectively or operate a viable business model. Strategy/business model risk also includes the inherent risk in the credit union's strategy. The board have developed and approved a detailed strategic plan to formulate the short term direction of the credit union operations.

Dividends

The directors do not recommend the payment of a dividend in the current year. No dividend was similarly recommended in the previous financial year.

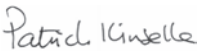
Internal Audit Function

In accordance with Section 76K of the Credit Union Act, 1997 (as amended) the board have appointed an internal audit function to provide for independent internal oversight and to evaluate and improve the effectiveness of the credit union's risk management, internal controls and governance process.

Accounting Records

The Directors believe that they comply with the requirements of Section 108 of the Credit Union Act, 1997 (as amended) with regard to books of account by employing accounting personnel with appropriate expertise and by providing adequate resources to the financial function. The books of account of the credit union are maintained at the credit union's premises at Stage 7 New Programmes Building, RTÉ, Donnybrook, Dublin 4.

Approved by the Board on: 23 November 2023.



Patrick Kinsella
Member of the Board of Directors



Enda Hayden
Member of the Board of Directors

STATEMENT OF DIRECTORS' RESPONSIBILITIES

For the year ended 30 September 2023

The Credit Union Act, 1997 (as amended) requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the credit union and of the income and expenditure of the credit union for that year. In preparing those financial statements the directors are required to:

- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the credit union will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy the financial position of the credit union and which enables them to ensure that the financial statements comply with the Credit Union Act, 1997 (as amended). They are also responsible for safeguarding the assets of the credit union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the directors are aware:

- there is no relevant audit information (information needed by the credit union's auditor in connection with preparing the auditor's report) of which the credit union's auditor is unaware, and
- the directors have taken all the steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the credit union's auditor is aware of that information.

On behalf of the credit union: 23 November 2023.



Patrick Kinsella

Member of the Board of Directors



Enda Hayden

Member of the Board of Directors

STATEMENT OF BOARD OVERSIGHT COMMITTEE'S RESPONSIBILITIES

For the year ended 30 September 2023

The Credit Union Act, 1997 (as amended) requires the appointment of a Board Oversight Committee to assess whether the board of directors has operated in accordance with Part IV, Part IVA and any regulations made for the purposes of Part IV or Part IVA of the Credit Union Act, 1997 (as amended) and any other matter prescribed by the Bank in respect of which they are to have regard to in relation to the board.



Vera Butler

Member of Board Oversight Committee

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF RTÉ CREDIT UNION LIMITED

Report on the audit of the financial statements

Opinion

We have audited the financial statements of RTÉ Credit Union Limited ('the Credit Union') for the year ended 30 September 2023 which comprise the Income and Expenditure Account, the Balance Sheet, the Statement of Changes in Reserves, the Cash Flow Statement and notes to the financial statements, including the summary of significant accounting policies set out on pages 23-26. The financial reporting framework that has been applied in their preparation is Irish Law and FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the Credit Union as at 30 September 2023 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been properly prepared in accordance with the requirements of the Credit Union Act, 1997 (as amended).

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described below in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the credit union in accordance with ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Credit Union's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the

audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by the Credit Union Act 1997, (as amended).

In our opinion, based solely on the work undertaken in the course of the audit, we report that:

- We have obtained all the information and explanations which, to the best of our knowledge and belief, are necessary for the purposes of our audit.
- In our opinion the accounting records of the Credit Union were sufficient to permit the financial statements to be readily and properly audited. In our opinion the financial statements are in agreement with the accounting records.

Respective responsibilities

Responsibilities of directors for the financial statements

As explained more fully in the Directors' Responsibilities Statement set on page 20, the directors are responsible for the preparation of the financial statements in accordance with the applicable financial reporting framework that give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Credit Union's ability to continue as going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Credit Union or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA's website at https://iaasa.ie/wp-content/uploads/2022/10/Description_of_auditors_responsibilities_for_audit.pdf. This description forms part of our auditor's report.

The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the Credit Union's members, as a body, in accordance with Section 120 of the Credit Union Act, 1997 (as amended). Our audit work has been undertaken so that we might state to the Credit Union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Credit Union and the Credit Union's members, as a body, or our audit work, for this report, or for the opinions we have formed.

**FMB Advisory Limited, Chartered Accountants, Statutory Audit Firm,
4 Ormond Quay Upper, Dublin 7**

Date signed: 15 December 2023.

ACCOUNTING POLICIES

For the year ended 30 September 2023

Statement of Compliance

The financial statements of the credit union for the year ended 30 September 2023 have been prepared on the going concern basis and in accordance with generally accepted accounting principles in Ireland and Irish statute comprising the Credit Union Act 1997 (as amended) and in accordance with the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland (FRS 102) issued by the Financial Reporting Council.

Basis of Preparation

The financial statements have been prepared under the historical cost convention. Historical cost is generally based on the fair value of the consideration given in exchange for assets. The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the credit union's financial statements.

1. Going Concern

The financial statements are prepared on the going concern basis. The directors believe this is appropriate as the credit union:

- is consistently generating annual surpluses;
- is maintaining appropriate levels of liquidity in excess of minimum legislative requirements; and
- has reserve levels which are significantly above the minimum requirements of the Central Bank.

2. Income Recognition

Income is recognised to the extent that it is probable that the economic benefits will flow to the credit union and the revenue can be reliably measured. Income is measured at the fair value of the consideration received. The following criteria must also be met before revenue is recognised:

Interest on Members' Loans

Interest on loans to members is recognised using the effective interest method and is calculated and accrued on a daily basis.

Investment Income

The credit union uses the effective interest method to recognise investment income.

Other Income

Other income such as relating to fee income on budget account transactions, entrance fees and insurance rebates, arise in connection to specific transactions. Income relating to individual transactions is recognised when the transaction is completed.

3. Cash and Cash Equivalents

Cash and cash equivalents comprise cash on hand and loans and advances to banks (i.e. cash deposited with banks) with maturity of less than or equal to three months.

4. Basic Financial Assets

Basic financial assets are initially measured at the transaction price, including transaction costs, and are subsequently carried at amortised cost using the effective interest method. Basic financial instruments include the following:

Loans to Members

Loans to members are financial assets with fixed or determinable payments. Loans are recognised when cash is advanced to members and measured at amortised cost using the effective interest method.

Loans are derecognised when the right to receive cash flows from the asset have expired, usually when all amounts outstanding have been repaid by the member.

Investments held at Amortised Cost

Investments designated on initial recognition as held at amortised cost are measured at amortised cost using the effective interest method less impairment. This means that the investment is measured at the amount paid for the investment, minus any repayments of the principal; plus or minus the cumulative amortisation using the effective interest method of any difference between the amount at initial recognition and the maturity amount; minus, in the case of a financial asset, any reduction for impairment or uncollectability. This effectively spreads out the return on such investments over time, but does take account immediately of any impairment in the value of the investment.

Held to Maturity Investments

Investments designated on initial recognition as held-to-maturity are investments that the credit union intends, and is able to, hold to maturity. These are carried at amortised cost using the effective interest method. The fair value of some investment products will change during their life, but they will have a fixed maturity value at some future date. When designated as held-to-maturity, any change in the fair value during the term of the investment is ignored, with the credit union only accounting for interest received. Gains and losses are recognised in income when the investments are derecognised or impaired, as well as through the amortisation process. Investments intended to be held for an undefined period are not included in this classification.

Central Bank Deposits

Credit unions are obliged to maintain certain deposits with the Central Bank. These deposits are technically assets of the credit union but to which the credit union has restricted access. The funds on deposit with the Central Bank attract nominal interest and will not ordinarily be returned to the credit union while it is a going concern. In accordance with the direction of the Central Bank the amounts are shown as current assets and are not subject to impairment reviews.

5. De-recognition of Financial Assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the credit union transfer to another party substantially all the risks and rewards of ownership of the financial asset, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated party.

In the case of loans to members, loans are derecognised when the right to receive cash flows from the loans have expired, usually when all amounts outstanding have been repaid by the member.

6. Other Receivables

Other receivables such as prepayments are initially measured at transaction price including transaction costs and are subsequently measured at amortised cost using the effective interest method.

7. Other Payables

Other payables are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Other payables are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

8. Tangible Fixed Assets

Tangible fixed assets comprises items of property, plant and equipment, which are stated at cost, less accumulated depreciation and any accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset.

Depreciation is provided to write off the cost of each item of property, plant and equipment, less its estimated residual value, on a straight line basis over its estimated useful life. The categories of property, plant and equipment are depreciated as follows:

Computer equipment	-	20% Straight Line
Fixtures & fittings	-	12.5% Straight Line
Office equipment	-	12.5% Straight Line

Gains or losses arising on the disposal of an asset are determined as the difference between the sale proceeds and the carrying value of the asset, and are recognised in the Income and Expenditure account.

At each reporting end date, the credit union reviews the carrying value of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the credit union estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in the Income and Expenditure account.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately in the Income and Expenditure account.

9. Employee Benefits

Pension Costs

The credit union operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the credit union in an independently administered fund. The pension charge represents contributions payable by the credit union to the scheme.

Other Employee Benefits

The costs of short-term employee benefits, including holiday pay, are recognised as a liability and as an expense (unless those costs are required to be recognised as part of the cost of fixed assets) over the period they are earned.

10. Impairment of Members Loans

The credit union assesses, at each balance sheet date, if there is objective evidence that any of its loans to members are impaired. The loans are assessed collectively in groups that share similar credit risk characteristics. Individually significant loans are assessed on a loan by loan basis. In addition, if, during the course of the year, there is objective evidence that any individual loan is impaired, a specific loss will be recognised.

Bad debts/impairment losses are recognised in the Income and Expenditure Account, as the difference between the carrying value of the loan and the net present value of the expected cash flows.

11. Financial Liabilities - Members' Shares and Deposits

Members' shareholdings and deposits are redeemable and therefore are classified as financial liabilities. They are initially recognised at the amount of cash deposited and subsequently measured at the nominal amount.

12. De-recognition of Financial Liabilities

Financial liabilities are derecognised only when the obligations of the credit union specified in the contract are discharged, cancelled or expired.

13. Dividends and Other Returns to Members

Dividends are made from current year's surplus or a dividend reserve set aside for that purpose. The Board's proposed distribution to members each year is based on the dividend and loan interest rebate policy of the credit union.

The rate of dividend recommended by the Board will reflect:

- the risk profile of the credit union, particularly in its loan and investment portfolios;
 - the Board's desire to maintain a stable rather than a volatile rate of dividend each year; and
 - members' legitimate dividend and loan interest rebate expectations;
- all dominated by prudence and the need to sustain the long-term welfare of the credit union.

For this reason the Board will seek to build up its reserves to absorb unexpected shocks and still remain above minimum regulatory requirements.

Final dividends and other returns to members are accounted for as a liability after they are approved by the members in general meeting.

14. Taxation

The credit union is not subject to income tax or corporation tax on its activities as a credit union.

15. Reserves

Retained earnings are the accumulated surpluses to date that have not been declared as dividends returnable to members. The retained earnings are subdivided into realised and unrealised. In accordance with the Central Bank Guidance Note for Credit Unions on Matters Relating to Accounting for Investments and Distribution Policy:

Regulatory Reserve

The Credit Union Act 1997 (Regulatory Requirements) Regulations 2016 requires credit unions to establish and maintain a minimum regulatory reserve requirement of at least 10% of the assets of the credit union. This reserve is to be perpetual in nature; freely available to absorb losses; realised financial reserves that are unrestricted and non-distributable. This reserve is similar in nature and replaces the Statutory Reserve which was a requirement of previous legislation.

Operational Risk Reserve

Section 45(5)(a) of the 1997 Act requires each credit union to maintain an additional reserve that it has assessed is required for operational risk having regard to the nature, scale and complexity of the credit union. Credit unions are required to maintain a minimum operational risk reserve having due regard for the sophistication of the business model.

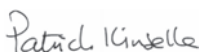
The definition of operational risk is the risk of losses stemming from inadequate or failed internal processes, people and systems or from external events. The directors have considered the requirements of the Act and have considered an approach to calculation of the operational risk reserve based on indicative guidance issued by the Central Bank.

INCOME AND EXPENDITURE ACCOUNT

For the year ended 30 September 2023

	Schedule	2023 €	2022 €
INCOME			
Interest on loans	1	765,131	752,060
Other interest income and similar income	2	564,122	455,365
Net Interest Income		1,329,253	1,207,425
Other income (See Note 6 disclosure)	3	25,917	379,532
Other gains	4	133,933	-
TOTAL INCOME		1,489,103	1,586,957
EXPENDITURE			
Salaries		417,838	420,389
Other management expenses	5	913,304	867,128
Depreciation		18,903	23,312
Other losses	6	12,335	-
Movement in bad debts provision		(134,470)	(52,790)
Bad debts recovered		(58,067)	(33,685)
Bad debts written off		92,229	6,392
TOTAL EXPENDITURE		1,262,072	1,230,746
EXCESS OF INCOME OVER EXPENDITURE FOR THE YEAR		227,031	356,211
Other comprehensive income		-	-
TOTAL COMPREHENSIVE INCOME		227,031	356,211

On behalf of the Credit Union: 23 November 2023.

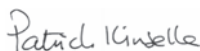
**Patrick Kinsella**
Member of Board
of Directors**Vera Butler**
Member of the
Board Oversight Committee**Vivienne Keavey**
CEO*The accompanying notes form part of these financial statements.*

BALANCE SHEET

As at 30 September 2023

	Notes	2023 €	2022 €
ASSETS			
Cash and cash equivalents	7	2,202,669	10,232,205
Investments	8	67,318,052	61,049,036
Loans	9	13,410,798	12,737,670
Less provision for bad debts	12	(372,635)	(507,105)
Tangible fixed assets	13	37,200	52,584
Debtors, prepayments and accrued income	14	369,896	385,432
TOTAL ASSETS		<u>82,965,980</u>	<u>83,949,822</u>
LIABILITIES			
Members' shares	15	68,078,098	68,839,993
Budget accounts	16	2,117,820	2,513,868
Members' draw account		42,767	94,125
Other liabilities, creditors, accruals and charges	17	202,823	204,395
TOTAL LIABILITIES		<u>70,441,508</u>	<u>71,652,381</u>
RESERVES			
Regulatory reserve	19	10,134,832	10,134,832
Operational risk reserve	19	356,000	306,000
Other reserves			
- Realised reserves	19	2,033,640	1,856,609
TOTAL RESERVES		<u>12,524,472</u>	<u>12,297,441</u>
		<u>82,965,980</u>	<u>83,949,822</u>

On behalf of the Credit Union: 23 November 2023.

**Patrick Kinsella**
Member of Board
of Directors**Vera Butler**
Member of the
Board Oversight Committee**Vivienne Keavey**
CEO*The accompanying notes form part of these financial statements.*

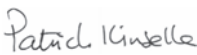
STATEMENT OF CHANGES IN RESERVES

For the year ended 30 September 2023

	Regulatory Reserve €	Operational Risk Reserve €	Undistributed Surplus €	Total Reserves €
Opening balance at 1 October 2021	10,134,832	200,000	1,606,398	11,941,230
Total comprehensive income	-	-	356,211	356,211
Transfer between reserves	-	106,000	(106,000)	-
Closing balance at 30 September 2022	10,134,832	306,000	1,856,609	12,297,441
Total comprehensive income	-	-	227,031	227,031
Transfer between reserves	-	50,000	(50,000)	-
Closing balance at 30 September 2023	10,134,832	356,000	2,033,640	12,524,472

The balance on the regulatory reserve represents 12.22% of total assets as at 30 September 2023 (12.07% as at 30 September 2022).

On behalf of the Credit Union: 23 November 2023.



Patrick Kinsella
Member of Board
of Directors



Vera Butler
Member of the
Board Oversight Committee



Vivienne Keavey
CEO

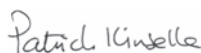
The accompanying notes form part of these financial statements.

CASH FLOW STATEMENT

For the year ended 30 September 2023

	Note	2023 €	2022 €
Opening cash and cash equivalents		10,232,205	16,261,837
Cash flows from operating activities			
Loans repaid		5,297,223	6,380,427
Loans granted		(6,062,580)	(7,004,826)
Loan interest received		763,369	751,338
Investments interest received		573,531	437,039
Bad debts recovered		58,067	33,685
Operating expenses		(1,343,477)	(1,287,517)
Net cash flows from operating activities		(713,867)	(689,854)
Cash flows from investing activities			
Fixed assets purchased		(3,519)	(35,680)
Net cash flow from investments		(6,269,016)	(4,772,017)
Other gains		133,933	-
Net cash flows from investing activities		(6,138,602)	(4,807,697)
Cash flows from financing activities			
Members' shares received		17,236,293	17,556,183
Members' budget account paid in		4,838,776	5,475,543
Members' shares withdrawn		(17,998,188)	(16,884,481)
Members' budget account withdrawn		(5,234,824)	(5,787,065)
Net cash flows from financing activities		(1,157,943)	360,180
Other			
Other receipts		25,917	379,532
Decrease/(Increase) in prepayments		7,889	(48,291)
(Increase)/Decrease in other liabilities		(52,930)	(1,223,502)
		(19,124)	(892,261)
Cash and cash equivalents at end of year	7	2,202,669	10,232,205

On behalf of the Credit Union: 23 November 2023.



Patrick Kinsella
Member of Board
of Directors



Vera Butler
Member of the
Board Oversight Committee



Vivienne Keavey
CEO

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 September 2023

1. GENERAL INFORMATION

RTÉ Credit Union Limited is a credit union incorporated under the Credit Union Act 1997 (as amended) in the Republic of Ireland. RTÉ Credit Union Limited is registered with the Registrar of Credit Unions and is regulated by the Central Bank of Ireland. The financial statements have been presented in Euro (€) which is also the functional currency of the credit union.

2. USE OF ESTIMATES AND JUDGEMENTS

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Directors to exercise judgement in applying the credit union's accounting policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements are disclosed below:

Bad debts/impairment losses on loans to members

The credit union's accounting policy for impairment of financial assets is set out in accounting policies on pages 23-26 of the financial statements. The estimation of loan losses is inherently uncertain and depends upon many factors, including loan loss trends, credit risk characteristics in loan classes, local and international economic climates, conditions in various sectors of the economy to which the credit union is exposed, and, other external factors such as legal and regulatory requirements.

Credit risk is identified, assessed and measured through the use of rating and scoring tools with emphasis on weeks in arrears and other observable credit risk metrics as identified by the credit union. The ratings influence the management of individual loans. The credit rating triggers the impairment assessment and if relevant the raising of specific provisions on individual loans where there is doubt about their recoverability.

Loan loss provisioning is monitored by the credit union, and the credit union assesses and approves its provisions and provision adequacy on a quarterly basis. Key assumptions underpinning the credit union's estimates of collective provisions for loans with similar credit risk characteristics, and, Incurred But Not Reported provisions ("IBNR") are based on the historical experiences of the credit union allied to the credit union's judgement of relevant conditions in the wider technological, market, economic or legal environment in which the credit union currently operates which impact on current lending activity and loan underwriting. If a loan is impaired, the impairment loss is the difference between the carrying amount of the loan and the present value of the expected cash flows discounted at the asset's original effective interest rate taking account of pledged shares and other security as appropriate. Assumptions are back tested with the benefit of experience. After a period of time, when it is concluded that there is no real prospect of recovery of loans/part of loans which have been subjected to a specific provision, the credit union writes off that amount of the loan deemed irrecoverable against the specific provision held against the loan.

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2023

3. EMPLOYEES

Number of employees

The average monthly numbers of employees during the year were:

	2023	2022
	Number	Number
Employees	8	7
	<u>8</u>	<u>7</u>

Employment costs

	2023	2022
	€	€
Wages and salaries	417,838	420,389
Pension costs	25,047	25,336
	<u>442,885</u>	<u>445,725</u>

3.1. KEY MANAGEMENT PERSONNEL COMPENSATION

The Directors of RTÉ Credit Union Limited are all unpaid volunteers. The key management team for RTÉ Credit Union Limited includes the directors, the credit union CEO and other senior staff members. The number of key management for the financial year to 30 September 2023 amount to 13 (2022 - 13).

Remuneration to key management personnel staff members is as follows:

	2023	2022
	€	€
Short term employee benefits paid to key management	285,582	309,632
Payments to defined contribution pension schemes	18,179	20,846
	<u>303,761</u>	<u>330,478</u>

4. PENSION COSTS

Pension costs amounted to €25,047 (2022 - €25,336)

5. ANALYSIS OF INVESTMENT INCOME

	2023	2022
	€	€
Received during the year	313,729	195,563
Receivable within 12 months	250,393	259,802
Other investment income	-	-
	<u>564,122</u>	<u>455,365</u>

6. EXCEPTIONAL INCOME - SPS REFUND

Included in Other Income in the Income and Expenditure accounts for the comparative financial year, is an amount of €355,093 which relates to a refund received by the credit union from the Irish League of Credit Unions 'Stabilisation Protection Scheme'. This refund arose as a result of a decision taken by the board of Irish League of Credit Unions in April 2022 to make payments to all affiliated credit unions on a proportionate basis linked to their asset size. No similar income has been received in the current financial year.

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2023

7. CASH AND CASH EQUIVALENTS

	2023	2022
	€	€
Cash and bank balances	1,984,694	1,151,376
Short term deposits	217,975	9,080,829
	<u>2,202,669</u>	<u>10,232,205</u>

Short term deposits are deposits with maturity of less than or equal to three months. All other deposits are included in Investments in the Balance sheet and disclosed in note 8.

8. INVESTMENTS

	2023	2022
	€	€
Investments are classified as follows:		
Fixed term deposits maturing after 3 months	29,000,000	31,000,000
Deposit Protection Account	2,567,575	3,551,360
Accounts in authorised credit institutions	10,500,000	10,500,000
Investment bonds	25,250,477	15,997,676
	<u>67,318,052</u>	<u>61,049,036</u>

The market valuation of investment bonds at 30 September 2023 amounts to €24,252,039. The directors have confirmed that they are satisfied that all investment bonds will be held to maturity and therefore the recognition of an impairment is not required.

Included within "Accounts in authorised credit institutions" is a product held at a carrying value of €1 million which is 100% capital protected if held to maturity. This guarantee is subject to no credit event occurring which affects either the counterparty which issued the bond or other related financial institutions linked to the products issue. A credit event would occur on the insolvency or the failure of one of the participant participators. At 30 September 2023 no credit event affecting the participating financial institutions was identified as having occurred. No partial withdrawals are allowed and there is no immediate access to the funds invested prior to maturity, without penalty. The directors are satisfied that all long-term investment products will all be held until their respective maturity dates.

The categories of counterparties with whom the investments and short term deposits are held is as follows: -

	2023	2022
	€	€
A1	36,215,084	30,694,218
Aa3	9,352,460	4,036,684
A2	6,063,968	11,493,757
A3	6,311,780	6,316,508
Baa1	8,500,000	7,500,000
Baa2	1,092,735	10,088,698
	<u>67,536,027</u>	<u>70,129,865</u>

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2023

The split of investments by rating above includes short-term deposits products as disclosed in Note 7 to the financial statements.

9. LOANS TO MEMBERS

	2023	2022
	€	€
Opening Balance at 1 October	12,737,670	12,119,663
Loans granted	6,062,580	7,004,826
Loans repaid	(5,297,223)	(6,380,427)
Other movements	(92,229)	(6,392)
Gross Loan Balance at 30 September	<u>13,410,798</u>	<u>12,737,670</u>

Impairment allowances

Individual loans	(188,769)	(341,197)
Groups of loans	(183,866)	(165,908)
Loan provision	(372,635)	(507,105)
Net loans as at 30 September	<u>13,038,163</u>	<u>12,230,565</u>

10. ANALYSIS OF GROSS LOANS OUTSTANDING

	2023		2022	
	No.	€	No.	€
Less than one year	166	366,922	181	422,692
Greater than 1 year and less than 3 years	373	2,770,569	374	2,815,864
Greater than 3 years and less than 5 years	382	5,439,844	342	4,922,920
Greater than 5 years and less than 10 years	122	4,692,840	124	4,407,239
Greater than 10 years and less than 25 years	3	140,623	4	168,955
Greater than 25 years	-	-	-	-
Total Gross Loans	<u>1,046</u>	<u>13,410,798</u>	<u>1,025</u>	<u>12,737,670</u>

11. CREDIT RISK DISCLOSURES

RTÉ Credit Union Limited does not offer mortgages and as a result all loans to members are unsecured, except that there are restrictions on the extent to which borrowers may withdraw their savings whilst loans are outstanding. There are maximum amounts set down by the Central Bank in terms of what amount a member can borrow from the credit union.

The carrying amount of the loans to members represents the credit union's maximum exposure to credit risk. The following table provides information on the credit quality of loan repayments. Where loans are not impaired it is expected that the amounts repayable will be received in full.

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2023

	2023		2022	
	€	%	€	%
Gross Loans Not Impaired	11,729,690	87.46%	11,762,230	92.34%
Gross Loans Impaired				
Up to 9 weeks past due	1,616,096	12.05%	787,546	6.18%
Between 10 and 18 weeks past due	36,312	0.27%	38,850	0.31%
Between 19 and 26 weeks past due	8,769	0.07%	6,669	0.05%
Between 27 and 39 weeks past due	2,803	0.02%	6,615	0.05%
Between 40 and 52 weeks past due	8,473	0.06%	10,651	0.08%
53 or more weeks past due	8,655	0.06%	125,109	0.98%
	1,681,108	12.54%	975,440	7.66%
Total Gross Loans	13,410,798	100.00%	12,737,670	100.00%
Impairment Allowance				
Individual loans	(188,769)		(341,197)	
Collectively assessed loans	(183,866)		(165,908)	
Loan provision	(372,635)		(507,105)	
Net loans as at 30 September	13,038,163		12,230,565	

Factors that are considered in determining whether loans are impaired are discussed in Note 2, dealing with estimates.

12. LOAN PROVISION ACCOUNT FOR IMPAIRMENT LOSSES

	2023	2022
	€	€
Opening balance 1 October	507,105	559,894
Net movement during the year	(42,241)	(46,397)
Decrease as a result of loan write offs previously provided for	(92,229)	(6,392)
Closing provision balance 30 September	372,635	507,105

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2023

13. TANGIBLE FIXED ASSETS

	Computer equipment	Office equipment	Fixtures and fittings	Total
	€	€	€	€
Cost				
At 1 October 2022	477,756	162,992	71,593	712,341
Additions	3,519	-	-	3,519
At 30 September 2023	<u>481,275</u>	<u>162,992</u>	<u>71,593</u>	<u>715,860</u>
Depreciation				
At 1 October 2022	430,329	158,342	71,086	659,757
Charge for the year	17,955	840	108	18,903
At 30 September 2023	<u>448,284</u>	<u>159,182</u>	<u>71,194</u>	<u>678,660</u>
Net book values				
At 30 September 2023	<u>32,991</u>	<u>3,810</u>	<u>399</u>	<u>37,200</u>
At 30 September 2022	<u>47,427</u>	<u>4,650</u>	<u>507</u>	<u>52,584</u>

14. PREPAYMENTS AND ACCRUED INCOME

	2023	2022
	€	€
Prepayments	99,567	107,456
Accrued investment income	250,393	259,802
Member Loan interest receivable	19,936	18,174
	<u>369,896</u>	<u>385,432</u>

15. MEMBERS' SHARES

	2023	2022
	€	€
Opening Balance at 1 October	68,839,993	68,168,291
Shares paid in	17,236,293	17,556,183
Shares withdrawn	(17,998,188)	(16,884,481)
Closing Balance at 30 September	<u>68,078,098</u>	<u>68,839,993</u>

Members' shares are repayable on demand except for shares attached to loans. The breakdown of the shares between attached and unattached is as follows:

	€	€
Unattached Shares	66,557,252	66,815,827
Attached Shares	<u>1,520,846</u>	<u>2,024,166</u>
	<u>68,078,098</u>	<u>68,839,993</u>

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2023

16. MEMBERS' BUDGET ACCOUNTS	2023	2022
	€	€
Opening balance 1 October	2,513,868	2,825,390
Received during the year	4,838,776	5,475,543
Paid out during the year	(5,234,824)	(5,787,065)
Closing balance 30 September	<u>2,117,820</u>	<u>2,513,868</u>

Budget accounts are repayable on demand.

17. OTHER LIABILITIES AND CHARGES	2023	2022
	€	€
PAYE/PRSI control account	10,309	17,122
Accruals	192,514	187,273
	<u>202,823</u>	<u>204,395</u>

18. ADDITIONAL FINANCIAL INSTRUMENTS DISCLOSURES

1. Financial risk management

RTÉ Credit Union manages its members' shares and loans to members so that it earns income from the margin between interest receivable and interest payable. The main financial risks arising from the credit union's activities are credit risk, liquidity risk and interest rate risk. The Board reviews and agrees policies for managing each of these risks, which are summarised below.

Credit risk:

Credit risk is the risk that a borrower will default on their contractual obligations relating to repayments to RTÉ Credit Union Limited, resulting in financial loss to the credit union. In order to manage this risk the Board approves the credit union's lending policy, and all changes to it. All loan applications are assessed with reference to the lending policy in force at the time. Subsequently loans are regularly reviewed for any factors that may indicate that the likelihood of repayment has changed.

Liquidity risk:

The credit union's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The credit union adheres on an ongoing basis to the minimum liquidity ratio and minimum short term liquidity ratio as set out in the Credit Union Act 1997 (Regulatory Requirements) Regulations 2016.

Market risk:

Market risk is generally comprised of interest rate risk, currency risk and other price risk. RTÉ Credit Union Limited conducts all its transactions in Euro and does not deal in derivatives or commodity markets. Therefore the credit union is not exposed to any form of currency risk or other price risk.

Interest rate risk:

The credit union's main interest rate risk arises from differences between the interest rate exposures on the receivables and payables that form an integral part of a credit union's operations. The credit union considers rates of interest receivable on investments and members' loans when deciding on the dividend rate payable on shares and on any loan interest rebate.

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2023

Capital risk:

The credit union maintains sufficient reserves to buffer against losses on members' loan and investments. The current Regulatory Reserve is in excess of the minimum level set down by the Central Bank of Ireland, and stands at 12.22% of the total assets of the credit union at the balance sheet date.

2. Interest rate risk disclosures

The following table shows the average interest rates applicable to relevant financial assets and financial liabilities

	2023 Amount €	2023 Average Interest Rate	2022 Amount €	2022 Average Interest Rate
Financial Assets				
Loans to members	13,410,798	6.25%	12,737,670	6.18%

3. Liquidity risk disclosures

All of the financial liabilities of the credit union are repayable on demand except for some members' shares attached to loans and members' deposits which have a fixed maturity date.

4. Fair value of financial instruments

RTÉ Credit Union Limited does not hold any financial instruments at fair value.

19. TOTAL RESERVES

	Balance 01/10/22 €	Dividend & loan interest rebate paid €	Appropriation of current year surplus €	Transfers between reserves €	Balance 30/09/23 €
Total Regulatory Reserve	10,134,832	-	-	-	10,134,832
Operational Risk Reserve	306,000	-	-	50,000	356,000
Other Realised Reserves					
Undistributed Surplus	1,856,609	-	227,031	(50,000)	2,033,640
Total reserves	12,297,441	-	227,031	-	12,524,472

The credit union is required to maintain a Regulatory Reserve that support the credit union's operations, provide a base for future growth and protect against the risk of unforeseen losses. The credit union needs to maintain sufficient reserves to ensure continuity and to protect members' savings. The Central Bank expects that credit unions whose total regulatory reserves are currently in excess of 10 per cent of total assets will continue to maintain reserves at existing levels on the basis that these continue to reflect the board of directors' assessment of the appropriate level of reserves for the credit union.

The balance on the regulatory reserve represents 12.22% of total assets as at 30 September 2023 (12.07% as at 30 September 2022).

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2020

An operational risk reserve has been calculated, based on an assessment by the board of the predicted impact on the business of the credit union, of the occurrence of a material operational risk event.

The balance on the operational risk reserve represents 0.43% of total assets as at 30 September 2023.

20. DIVIDENDS, LOAN INTEREST REBATE AND OTHER RETURNS TO MEMBERS

The directors do not recommend the payment of a dividend in the current year.

In accordance with FRS102 "Events after the End of the Reporting Period", dividends and returns to members are accounted for in the financial statements after they are approved by the members in general meeting.

There were no returns to members paid in the current or prior year.

RATE OF INTEREST CHARGED ON MEMBERS' LOANS

The credit union currently charge interest on outstanding loan balances to members, as follows:

Green Loan and Loan Within Shares	4.95%
Educational Loan and Car Loan	5.95%
Personal Loan and Switch and Save	7.50%
Welcome Loan	5.00%
Christmas Loan	6.00%
Reboot Loan	4.89%

22. POST BALANCE SHEET EVENTS

There are no material events after the Balance Sheet date to disclose.

23. CONTINGENT LIABILITIES

Interest earned and accrued to date on term deposit accounts, bank bonds and other accounts in authorised institutions is guaranteed only if the account is held to maturity and no default events occur. In the unlikely event of early encashment or of a default event, there may exist early settlement penalties, loss of capital and loss of interest. The board of directors have confirmed that these investments are intended to be held until their maturity dates and that they are not aware of any default event occurring.

24. CAPITAL COMMITMENTS

There were no capital commitments either contracted for or approved by the Board at the year end.

25. INSURANCE AGAINST FRAUD

The credit union has insurance against fraud in the amount of €5,200,000 in compliance with Section 47 of the Credit Union Act, 1997 (as amended).

26. RELATED PARTY TRANSACTIONS

The credit union has identified the following transactions which are required to be disclosed under the terms of FRS102 'Related Party Disclosures'.

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

For the year ended 30 September 2020

The following details relate to officers and related party accounts with the credit union. Related parties include the board of directors and the management team of the credit union, their family members or any business in which the director or management team had a significant shareholding.

	No. of loans	2023 €	2022 €
Total savings held by related parties		587,829	605,589
Total loans outstanding by related parties	7	114,501	117,522
% of gross loan book		0.85%	0.92%
Loans advanced to related parties during the year	3	37,000	50,000
Total provisions for loan outstanding to related parties at year end		-	9,773
Total provision charge during the year for loans outstanding to related parties		-	9,773

27. AUTHORISATION AND APPROVAL OF FINANCIAL STATEMENTS

The board of directors authorised and approved these financial statements for issue on 23 November 2023.



RTÉ
Credit Union

FOR YOU. NOT PROFIT.

RTÉ Credit Union Limited is regulated by the Central Bank of Ireland.

ADDITIONAL INFORMATION (NOT FORMING PART OF THE STATUTORY AUDITED FINANCIAL STATEMENTS)

For the year ended 30 September 2023

SCHEDULE 1. INTEREST ON LOANS	2023	2022
	€	€
Loan interest received	763,369	751,338
Loan interest receivable	1,762	722
Total per Income and Expenditure Account	<u>765,131</u>	<u>752,060</u>
SCHEDULE 2. OTHER INTEREST INCOME AND SIMILAR INCOME	2023	2022
	€	€
Investment income	564,122	455,365
Total per Income and Expenditure Account	<u>564,122</u>	<u>455,365</u>
SCHEDULE 3. OTHER INCOME	2023	2022
	€	€
Entrance fees	22	16
E.C.C.U. rebate	-	3,024
Budget accounts income	25,895	21,399
SPS refund	-	355,093
Total per Income and Expenditure Account	<u>25,917</u>	<u>379,532</u>
SCHEDULE 4. OTHER GAINS	2023	2022
	€	€
Gains on Investments	133,933	-
Total per Income and Expenditure Account	<u>133,933</u>	<u>-</u>

ADDITIONAL INFORMATION (NOT FORMING PART OF THE STATUTORY AUDITED FINANCIAL STATEMENTS)

For the year ended 30 September 2023

SCHEDULE 5. OTHER MANAGEMENT EXPENSES	2023	2022
	€	€
Staff pension costs	25,047	25,336
Training	10,540	7,861
E.C.C.U. Insurance	227,678	216,574
Budget account insurance	21,458	21,938
General insurance	33,180	30,801
Repairs and maintenance	444	655
Printing, postage and stationery	7,052	11,433
Advertising	30,697	28,127
Budget account expenditure	1,522	1,933
Telephone	3,972	2,819
Computer costs	89,229	83,944
SGM / AGM expenses	22,769	8,115
Convention and seminar expenses	3,060	2,538
Travelling and subsistence	3,789	3,124
Legal and professional	212,136	207,642
SPS fund	4,564	5,749
Audit	31,799	29,580
Bank charges	4,083	31,967
General expenses	5,951	5,856
Affiliation fees	15,856	15,656
Regulatory levy	157,300	121,396
Promotion and donations	1,178	4,084
Total per Income and Expenditure Account	<u>913,304</u>	<u>867,128</u>
SCHEDULE 6. OTHER LOSSES	2023	2022
	€	€
Losses on investments	12,335	-
Total per Income and Expenditure Account	<u>12,335</u>	<u>-</u>



ONLINE SERVICES



RTÉ
Credit Union

Members can avail of an extensive range of online, digital and payment services direct from their Credit Union. Our secure online offering allows registered online members to operate their accounts without ever visiting the Credit Union.



Check Account Balances



Internal/External Transfers



View/Print Statements



Bill Payment



Apply for a Loan



Manage Payees



Upload Documents Securely












Visit www.rtcu.ie to register your account for online services or contact our onsite office for any assistance with registering for our online services.



LOAN RATES



	LOAN WITHIN SHARES	4.95% (5.07% APR)
	PERSONAL LOAN	7.50% (7.78% APR)
	SPECIAL CAR LOAN	5.95% (6.12% APR)
	EDUCATION LOAN	5.95% (6.12% APR)
	GREEN LOAN	4.95% (5.07% APR*)
	SWITCH & SAVE LOAN	7.50% (7.78% APR)
	PLACE LIFT LOAN	5.95% (6.12% APR)
	REBOOT LOAN €25,000	4.89% (5.00% APR)
	WELCOME LOAN	5.00% (5.12% APR)

The APR* (Annual Percentage Rate) included is an example only. Representative Sample: Borrow **€25,000** over 5 years for **€471.21** per month. Total amount of loan **€28,269.78**.

Lending criteria, terms & conditions apply. Interest rates quoted are variable. RTÉ Credit Union Limited is regulated by the Central Bank of Ireland.

Warning: If you do not meet the repayments on your loan, your account will go into arrears. This may affect your credit rating, which may limit your ability to access credit in the future.